

Feature Summary



Platform – Server	Windows XP/ 7, Server 2003/2008 32/64-bit o/s
Platform - Client	o/s independent
Minimum Hardware required	1 x standard PC
System Administration interface	Phone, Windows (local, LAN), web browser
Client interface	Phone, o/s independent email / browser
System sizing (analog ports)	96
System sizing (digital ports), (type)	512, T1 / E1 PRI / DLI R2
Connectivity	DTMF, AMIS, Serial, TCP/IP, RTP/SIP
Databases	Access (no limitations), SQL Server, Exchange, LDAP, Active Directory
Backup	Automatic daily, to multiple destinations local/external/LAN/USB
PBX integration	Yes – NEC, Seimens, Ericsson, Alcatel, Fujitsu, Nortel, Samsung, Panasonic, Avaya, LG
Unified Messaging	Yes – any platform / any email client (no IT installation or setup necessary) *
Hotel PMS integration	Yes
IAC integration (NEC Integrated Attendant Console)	Yes *
Presence [®]	Yes
Remote Maintenance via IP or dial up modem	Yes
Faxmail	Yes (any email client)
Fax Detect / Routing	Yes
Fax On Demand	Yes
Languages	English, Russian, German, Korean, Japanese, Polish (soon – Chinese Mandarin, French)
Custom Prompts	Yes
Port Independence allows each port to have its own set of parameters to Answer calls	Yes
Port Status Monitor	Yes
Automated Attendant (abbreviated DISA)	Yes – unlimited, multi-layered
Dial-by-name	Yes – handles all lettering plans
Audiotext Mailbox	Yes
Interview Mailbox	Yes
Roaming Mailbox	Yes
IVR	Yes
Hotel Front Desk LAN integration	Yes
Hotel Guest – retrieve messages after checkout	Yes
Hotel Guest – Check In	Yes
Hotel Guest – Check Out	Yes
Hotel Guest – Room move	Yes
Hotel Guest – text message notify	Yes
Hotel Guest - WakeUp Call	Yes

* unique selling point

Feature Summary



Max. number of mailboxes	Unlimited
Max. number of messages / mailbox	Unlimited
Max. message length	2.5 hours
Variable mailbox length	Yes
Remote access to mailbox	Yes
Access other mailboxes from owner mailbox	Yes
Variable Length Security Codes and Passwords	Yes 1 – 10 digits
Minimum Length Security Codes and Passwords	Yes
Enforced Security Codes and Passwords	Yes
Mailbox creation – use template	Yes
Mailbox creation – apply Class Of Service	Yes
Mailbox creation – copy range	Yes
Mailbox transfer	Yes
Mailbox chaining (DISA tree)	Yes
Mailbox call routing based on caller ID	Yes
First Time User Tutorial	Yes
Prerecorded mailbox name	Yes
Prerecorded mailbox greetings	Yes (3)
Busy / No answer greetings	Yes (each mailbox)
Business / After Hours greetings	Yes (each mailbox)
Outdial greeting for offnet message notification	Yes (each mailbox)
Auto-expiry greeting	Yes (each mailbox)
Mailbox diversion – blind transfer	Yes
Mailbox diversion – screened transfer	Yes (accept / send to mailbox)
Mailbox diversion – supervised transfer	Yes
Mailbox diversion – offnet	Yes – with billing code prefix
Mailbox diversion – intranet	Yes
Make message from mailbox	Yes (to another mailbox or distribution list)
Master Extension for mailbox – extension remapping	Yes – multiple extensions per mailbox
Master Mailbox for mailbox	Yes
Tenancy	Yes – per mailbox
Virtual Mailbox	Yes
Mailbox swap	Yes
Mailbox move	Yes – name, greetings, messages
Mailbox user options	Yes – permissions per option

Feature Summary



Caller options – Replay message	Yes
Caller options – Delete & Rerecord message	Yes
Caller options – future delivery	Yes
Caller options – message receipt advice	Yes
Caller options – urgent	Yes
Message stamp – Day, Date, Time	Yes
Message stamp - Urgent	Yes
Message stamp – Forwarded from	Yes
Message stamp – played receipt to	Yes
Message stamp – New, Saved	Yes
Message stamp – Played, Unplayed	Yes
Message stamp – Caller ID	Yes
Message stamp – Private	Yes, plus optional password
Message Replay	Yes
Message Delete	Yes
Message Undelete	Yes
Message Give	Yes (mailbox / distribution list, optional appended message)
Message Reply	Yes
Message Keep	Yes
Message Pause	Yes
Message maximise volume	Yes
Message Skip Next	Yes
Message Skip Previous	Yes
Message Skip First	Yes
Message Skip Last	Yes
Message Callback	Yes
Message Rewind	Yes
Message Fast Forward	Yes
LIFO / FIFO message playback	Yes
Message purge	Yes – 2 years max. storage
Message recovery after deletion	Yes
Auto-Forward message	Yes (each mailbox)
Message Notification – MWL	Yes
Message Notification – multiple MWL	Yes
Message Notification – Outdial	Yes
Message Notification – simple email	Yes (optional attachment) (any platform)
Message Notification – unified messaging web service any email client	Yes *
Message Notification – global MW synchronisation	Yes *
Message Notification – fax	Yes (TIF, PDF) any email client
Message Notification – screenpop over LAN	Yes
Message Notification – cascade	Yes (3 tiers)

* unique selling point

Feature Summary



Jump over new messages to access user menu after login	Yes
Transfer / breakout to attendant / reception	Yes
Distribution Lists	Unlimited
Broadcast messaging	Yes – immediate, future delivery
Time Definitions	Yes – rollover or start / stop date / time
Zone Definitions	Yes – unlimited (up to 4 time definitions per Zone)
Holiday Definitions	Yes – unlimited
Reports – free form transaction search	Yes
Reports – mailbox setup	Yes
Reports – mailbox usage	Yes
Reports – messages	Yes – per mailbox
Reports – port activity	Yes – connected / abandoned calls per port per 30 minutes
Reports – IVR	Yes – menus selected per port per 30 minutes